

# Accessibility statement

This accessibility statement applies to the website at <https://www.helsinkicard.com/> and was last updated on 17-06-2025.

Stromma Suomi Oy Ab is responsible for this website and strives to ensure its accessibility in accordance with the legislation in force at any given time.

The accessibility of the service has been tested and evaluated by an external expert organization, [Konseptio Oy](#). The website was also tested using a keyboard and screen readers on both computers and mobile devices.

The accessibility statement is related to the [Act on the Provision of Digital Services](#) and [Directive \(EU\) 2016/2102 of the European Parliament and of the Council](#). The preparation of this accessibility statement has aimed to follow the [Finnish-language template provided by the European Commission](#) and the guidelines of the [Finnish Transport and Communications Agency \(Traficom\)](#).

## Compliance Status

The website is not compliant with the accessibility requirements.

Non-compliances and applicable exemptions from the requirements are listed below.

## Non-accessible Content

An accessibility audit was conducted on the website and the following report has been provided on 06-06-2025.

The website currently has the following shortcomings in complying with the [Web Content Accessibility Guidelines \(WCAG 2.1 levels A and AA\)](#).

- 1.1.1 Non-text Content (A)
- 1.3.1 Info and Relationships (A)
- 1.4.3 Contrast (Minimum) (AA)
- 2.1.1 Keyboard (A)
- 2.4.1 Bypass Blocks (A)
- 2.4.2 Page Titled (A)
- 2.4.3 Focus Order (A)
- 2.4.4 Link Purpose (In Context) (A)

- 2.4.6 Headings and Labels (AA)
- 2.4.7 Focus Visible (AA)
- 3.1.1 Language of Page (A)
- 3.1.2 Language of Parts (AA)
- 4.1.1 Parsing (A)
- 4.1.2 Name, Role, Value (A)

Reasons for non-compliance:

- [Failure to comply with accessibility requirements]
- [Disproportionate burden]

## Accessibility Feedback

Did you notice an accessibility issue on our website? Let us know, and we will do our best to correct it. You can send accessibility feedback by email to [sales@stromma.fi](mailto:sales@stromma.fi) or by calling us at +358 9 2288 1600.

If you notice accessibility problems on the site, please provide feedback to us first. It may take up to 14 days to receive a response.

If you are not satisfied with the response you receive or do not receive a response within two weeks, you can submit a complaint to [Traficom](https://www.traficom.fi). The Traficom website provides detailed instructions on how to file a complaint and how the matter will be handled.

### Contact information of the supervisory authority

**Finnish Transport and Communications Agency Traficom**

Supervisory Unit for Digital Accessibility

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